

# RENTAL POINTERS



Dear Valued Client,

As a precautionary measure to you, the renter, we wish to draw your attention to some vital information, with regards to your rental vehicle, as set out here below:

1. Please note, there will be an excess payable **by you, the renter**, in the event of any damages to the rental vehicle, which is not noted when you sign and take delivery of the rental vehicle – these amounts range from R7670.00 – R17 000.00 (Supplier & Vehicle Group Dependant). A mandatory claims handling fee of R975.00 will also be applicable. **THESE AMOUNTS ARE ONLY APPLICABLE IN THE EVENT OF ANY DAMAGES, OR A CLAIM BEING RAISED.** This does not apply to breach of contract.
2. Please ensure you check the rental vehicle thoroughly, from top to bottom, from front to back and familiarise yourself with the terms and conditions of the car rental company from whom you are receiving your rental vehicle.
3. **Always** check the tools and spare tyre. Lift the windscreen wipers, check for minor cracks and chips, alert the rental agent hereof. **This always remains the renter's responsibility, to note everything before driving away from the rental company.**
4. **Under no circumstances may the rental vehicle be handed to another party, without the knowledge of the rental company. Drivers may not be changed, unless noted, added, at the time of receiving the rental vehicle. This is breach of contract. L and M Replacement Rentals (Pty) Ltd is indemnified against any costs, should breach of contract be proved, by the transgressing party on all rentals.**
5. It remains the renter's responsibility to ensure that the rental vehicle is in a 100% rentable condition and any damages which were not previously recorded or noted, at the time of receiving the rental vehicle, becomes the renter's responsibility.
6. By saying, "I did not know," will never be accepted, by any car rental company.
7. Please report any incident to the nearest South African Police Station, **within 24 hours** of incident. Advise either our offices, or the car rental supplier, for immediate assistance. This is a mandatory instruction, failing to do so will be seen as a breach of contract.
8. The rental vehicle's key tag, as well as the license disc holder, on the windscreen, has the toll free/emergency/after-hours telephone number on them, for immediate action, from all parties.
9. Always consider the fact that this rental vehicle is not yours, it belongs to the car rental company. Any form of vehicle abuse in its entirety, is the responsibility of the renter.
10. **All rental vehicles are fitted with advanced Telematic devices. Speeding, acceleration, braking, and location are always monitored and reported.**



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